

INTRODUCTION

These guidelines explain how an administrator can set up and integrate multiple *prompt™* pilot systems for proper dispatch messaging. The procedure includes a BlackBerry Enterprise Server (BES) 'push' of the *prompt Gateway* application to each smartphone* – or a Javaloader installation via USB – plus step-by-step instructions for other preparations and final pairing to a smartphone and hands-free system.



When finished, each *prompt* system will be ready for driver start-up in a for-hire vehicle.

**NOTE: Installing the 'prompt Gateway' application through other typical venues, such as via a direct internet OTA download to a smartphone from www.prompt-mobile.com, is not available for initial pilot programs. Please watch for separate instructions in support of this upcoming development.*

SYSTEM SUMMARY

An *prompt* system consists of the following in-vehicle components:

Prompt device (shown above)

- incl. power cable for in-vehicle installation
- incl. USB key (admin use only; for collecting audio logs during use)

BlackBerry® (a.k.a. *smartphone*) with BBOS v4.5 or higher

- requires proper BES settings for proper security and bi-directional communications
- requires *prompt*-compatible version of *JavaBBPro* application
- requires *prompt Gateway* application
- paired to the *prompt* device before driver use

Hands-free System: VM-605 speakerphone – OR – **BlueAnt z9i** headset

- requires charging
- paired to the *prompt* device before driver use
- internal VM-605 voice commands disabled

The *prompt* device itself requires no preparation. For each system, simply ready a smartphone and desired hands-free system, then pair both components to the plug-and-play *prompt* device.

1 – INSTALL 'prompt Gateway' SOFTWARE

NOTE: The smartphone also requires the prompt-compatible version of JavaBBPro (dispatch application).

1. Obtain the latest *prompt Gateway* release files, typically a pair of **.alx** and **.cod** files emailed to each *prompt* administrator or I.T. contact.
2. Use your standard BES deployment process to distribute the *prompt Gateway* files via wireless network to each smartphone designated for *prompt* use. Or use Javaloader and a USB connection.

NOTE: For complete information about prompt connectivity and security within your BES environment, please refer to the [prompt Admin Guide](#). Or for a condensed overview see the [BES Settings](#) instruction sheet. Both documents identify and explain settings for I.T. policies, application control, and end-user variables required for prompt setup under a BES.


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3. Administrators may need to double-check each smartphone's *Permissions* – make sure to enable (“Allow”) all application control permissions so that *prompt Gateway* will function as the trusted manager of in-vehicle smartphone communications.

2 — PAIR prompt TO THE SMARTPHONE


NOTES: **1)** Typically done by the I.T. administrator at each dispatch base; not a driver task. **2)** Repeat for each 'prompt' system — i.e., pair a unique smartphone and hands-free system to each prompt device.

1. **POWER UP:** Connect the *prompt* device to the vehicle's 12V power supply (cigarette lighter) and wait approximately 45 seconds for initializing. The blinking LEDs will become steady blue.
2. **PAIR:**
 - a. Press  (“Select” button) to ensure *prompt* is in pairing mode.
 - b. Activate pairing mode on the smartphone — typically a Bluetooth option “Add/Search” for device. Wait approximately 30 seconds as the smartphone detects *prompt*.
 - c. On the smartphone, select **prompt** (or **iLane**) from the list of devices found, then enter the *prompt* (iLane) passkey **0000**. **NOTE:** The original name for 'prompt' is 'iLane'; either name may appear.
3. **ACCEPT CONNECTION:** If prompted, accept *prompt's* (or *iLane's*) connection request — make sure to enable the “Don't ask me again” checkbox. This is required for all use.

3 — PAIR prompt TO THE HANDS-FREE SYSTEM

NOTES: **1)** Typically done by the I.T. administrator at each dispatch base; not a driver task. **2)** Repeat for each 'prompt' system — i.e., pair a unique smartphone and hands-free system to each prompt device. **3)** Choose Option A **or** Option B, below; do not attempt both pairings to a single 'prompt' unit.


OPTION A: To pair the **VM-605** speakerphone

1. Fully charge the VM-605. This initial charge will take approximately 2 hours; LED turns green.
AC CHARGING: Connect the VM-605 to AC using a compatible USB/AC cable, such as one used for charging the smartphone.
USB CHARGING: To charge the VM-605 while on the road, connect the device to the vehicle's 12V accessory port (cigarette lighter) using the VM-605 power adapter/cable provided.
2. **PAIR:**
 - a. Enable VM-605 pairing mode by pressing on the front cover for a few seconds until you hear “pairing mode”. Place the unit within a few feet of *prompt*.
 - b. On *prompt*, press  to ensure *prompt* is in pairing mode.
 - c. *Prompt* will detect nearby devices and notify the smartphone; from the displayed list, select **BlackBerry VM 605** and enter its passkey **0000**.
 - d. You should hear “Connected” through the VM-605. The *prompt* system is now in *Good-Bye* mode.
3. Skip to Step 4 (next page) and disable the VM-605 internal voice commands.

OPTION B: To pair the **BlueAnt z9i** headset:

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1. Fully charge the headset. This initial charge will take approximately 2-2½ hours; LED goes off.
AC CHARGING: Connect the headset to AC using the headset AC Charge Cable provided.
USB CHARGING: Using the headset USB Charge Cable provided, connect the headset to a USB port on a PC/laptop, or to *prompt's* USB host port for charging on the road. *NOTE: On-the-road charging is not available when collecting audio logs on a USB memory key plugged into this port.*
1. PAIR:
 - a. Place the headset within 12 inches of the *prompt* unit.
 - b. Hold the headset main button for at least **6 seconds**, until the LED is *fast-flashing* BLUE — this flashing indicates "pairing mode" for the next 2 minutes.
 - c. Press  ("Select" button) to ensure *prompt* is in pairing mode.
 - d. *Prompt* will detect nearby devices and notify the smartphone; from the displayed list, select **BlueAnt z9i** and enter its passkey **0000**.
 - e. The *prompt* system is now ready to use, and is in *Good-Bye* mode.

4 — DISABLE VM-605 VOICE COMMANDS

By default, the VM-605 speakerphone includes its own integral voice commands. They do not pertain to the *prompt* system and should be disabled as follows before releasing a *prompt* system to the user:

See right.

1. Hold the cover to activate '**pairing mode**'
2. Hold the FM/TTS button to open the *Languages* option – you may hear a language identified (such as '*British English*'), or you will hear a '**beep!**'.
3. Click the Volume " – " button several times to cycle through *Language* choices. Stop when you hear '**beep-beep-beep!**' If you miss it, just keep clicking and try again.
4. Click FM/TTS button to Save.
5. Hold the cover for 4 seconds to turn off the VM-605.



The VM-605 will now provide *prompt* voice commands only.

NEED MORE HELP?

If you have any questions, please do not hesitate to contact *prompt* Customer Care.

1-866-818-6637

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